



MAINTENANCE OF LACQUERED SURFACES

After installation and the first cleaning, your Timberwise flooring is ready for use. When installed correctly and used and maintained as instructed, the flooring will last for decades. Important instructions for maintaining your wooden floor:

- Ensure that the relative humidity and temperature conditions are suitable for the wooden floor.
- Protect the wooden floor from excess wear (for example in hallways).
- · Clean the wooden floor regularly (in connection with your normal weekly cleaning).

Wood is a hygroscopic material, i.e. it absorbs and loses moisture according to the humidity and temperature of the air. In practice, this means that the volume of the wooden floor increases as the relative humidity increases, and respectively, decreases as the relative humidity decreases. Relative humidity is the most important factor influencing the functionality of the wooden floor.

Optimal humidity for a wooden floor is 40–60% RH for intermediate strip structured boards and 30–65% RH for birch plywood structured boards. Optimal temperature for both is +18–24°C. Not following these recommendations will always strain the wooden floor and weaken the functionality of the floor. This is why Timberwise recommends that room temperature and relative humidity are monitored by using a digital combination meter in all seasons.

Marks of use are part of a wood floor's natural character. The degree and types of use must be considered in the maintenance of both wax oiled and lacquered floorings. In more-used rooms, we recommend protecting the floor with loose carpets, for example. To avoid scratches, it is recommended to attach felt pads to the ends of furniture legs.

Regular vacuum-cleaning and mopping prevents dirt from sticking to the wooden floor surface. For lacquered floorings, we recommend Kiilto maintenance products designed for lacquered wooden floors.

- Maintain appropriate humidity (RH 40–60% and 30–65%, see above) and temperature conditions (+18–24°C) in all seasons. In humid seasons (summer), adequate ventilation is required, and in dry seasons (winter), adequate humidity must be ensured by using, for example, a humidifier.
- Prevent dust, sand and gravel from entering the house by placing door mats on both sides of front doors.
- In the entryway, place plastic mats under shoes to prevent water damage.
- Vacuum-clean and mop the floor regularly to prevent dirt from sticking to the wooden floor surface.



- Use only a small amount of water in cleaning the wooden floor surface must be dry within a minute of mopping.
- Avoid using strong detergents, since they can dissolve the protective lacquer layer on the wooden floor.
- Avoid using excess amounts of detergent, since otherwise a detergent layer will accumulate on the surface of the wooden floor and collect dirt.
- · Remove stains immediately.
- Attach felt pads to the ends of furniture legs and cover the floor under office chairs equipped with wheels.

PRIVATE HOMES AND PUBLIC SPACES

Timberwise lacquered flooring is surface treated at the factory with ultraviolet-solidified wear-resistant acrylate lacquer. The lacquer does not emit formaldehyde or chemicals harmful to people into the indoor air. Caring for your lacquered floor is easy. Just follow the instructions presented above.

Vacuum-clean loose dirt and wipe the flooring with a damp microfibre mop or floor cleaning cloth. Do not unnecessarily wet the floor, but always use smallest amount of water possible when cleaning wood flooring.

We recommend cleaning the floor with warm water and mild detergent suitable for wood floors, such as Kiilto detergent designed for lacquered floors.

For brushed surfaces, we recommend using a microfibre mop that is designed especially for wooden flooring in order to reach the brushed wood fibres as well.

Instructions for stain removal:

- Synthetic detergents are the most efficient substances for removing stains caused by fruits, berries, dairy products, juices, beverages, wine, coffee, tea, and urine.
- White spirit is used for removing stains such as grease, oil, shoe prints, shoe polish, tar, pitch and chocolate.
- Denatured alcohol is used for removing stains caused by ballpoint pens, ink, lipstick, and office chemicals.
- Cold water can be used for cleaning blood stains.



Re-sanding and re-lacquering of Timberwise wooden floors

If the lacquered surface has dimmed or worn out due to years of use, Timberwise flooring can be sanded and surface treated again. It is recommended to employ a professional to do this, so that the floor surface will have the best chance of regaining its former good condition.

NOTE! The surface structure of brushed wood flooring will change if the surface is sanded. The surface layer of Timberwise wooden floor is approx. 3.5 mm thick, which means that a brushed flooring can be sanded twice.

| MY TIMBERWISE \ | WOODEN FLO | OR | |
|---------------------|------------|----|--|
| WOOD SPECIES: | | | |
| GRADE: | | | |
| TONE: | | | |
| SURFACE TREATMENT | | | |
| TREATMENT: | | | |
| INSTALLATION DATE:_ | | | |
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